



Customer Relationship Management Certificate

Code	Title	Credits
Required Courses		
CIS 276	Business Language	3
CIS 420	Internet Languages	3
CIS 470	Customer Relationship Management (CRM) and Business Intelligence (BI)	4
CSCI 127	Introduction to Programming in Java	3
SE 381	Project Management	3
SE 385	Database Theory/Design	3
Total Credits		19