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## Accreditation

Valley City State University is accredited by the Higher Learning Commission of the North Central Association of Colleges and Schools (NCA), the Council for the Accreditation of Educator Preparation (CAEP), and the National Association of Schools of Music (NASM). The Community School of the Arts is a certified member of the National Guild of Community Schools of the Arts.

The Higher Learning Commission (https:// www.hlcommission.org/) 230 South LaSalle Street, Suite 7-500 Chicago, IL 60604-1411

Council for the Accreditation of Educator Preparation (http://caepnet.org/) 1140 19th Street NW, Suite 400 Washington, DC 20036

National Association of Schools of Music (https:// nasm.arts-accredit.org/) 11250 Roger Bacon Drive, Suite 21 Reston, VA 20190-5248

Valley City State University is a member of the National Association of Intercollegiate Athletics and the North Star Athletic Association.

National Association of Intercollegiate Athletics (http:// www.naia.org/) 120 W 12th Street, Suite 700 Kansas City, MO 64105

## **Complaint Compliance**

Valley City State University is committed to providing a high quality educational experience, fully supported by a range of academic and administrative services. It is our intention to meet the students' educational goals through a positive and rigorous academic experience. In an instance where the student has a concern, it may be voiced through the normal administrative procedures which include meeting with his or her academic advisor, faculty member, or the Director of Student Academic Services. If the student decides to pursue a formal complaint, the process is outlined in the Student Handbook.

To pursue state level resolution, contact Lisa Johnson at (701) 328-4143 or email (lisa.a.johnson@ndus.edu).